GEORGIA DEPARTMENT OF
COMMUNITY HEALTH

HP Enterprise Services

What do I need to know as a Provider?

Let's do Amazing!

HP Enterprise Services
100 Crescent Centre Pkwy
Suite 1100
Tucker, GA 30084

What do I need to know as a Provider?

Q. What is a MMIS?

A. The Medicaid Management Information System (MMIS) is the mechanized claims processing and information retrieval system that all states are required to have according to section 1903(a)(3) of the Social Security Act and defined in regulation at 42 CFR 433.111. All states operate an MMIS to support Medicaid business functions and maintain information in such areas as provider enrollment; client eligibility, including third party liability; benefit package maintenance; managed care enrollment; claims processing; and prior authorization.

Q. Which providers will use the replacement MMIS at implementation?

A. All Providers who currently bill Georgia Medicaid for payment through the ACS system.

Q. I have questions about how the replacement MMIS will work for me. Who can I talk to about my concerns?

A. If you have any specific questions you'd like to ask, see the Contact Us page to find the appropriate contact for follow-up.

Q. How will providers be notified when new information is posted to the FAQs?

A. Hewlett Packard Enterprise Services will add more information as the MMIS project progresses. We will notify providers by banner messages, fax blasts and e-mail blasts of updates. Please check this site often for updated information.

Q. Our facility has an NPI number, with individual practitioners working for us. In the new system, will we be able to enter claims under the facility NPI instead of the individual practitioner NPIs?

A. The billing process does not change. If your NPI is not affiliated to your GA Medicaid provider number then the system cannot recognize your electronic claim submissions using your NPI. For more information about NPI, go to https://nppes.cms.hhs.gov/NPPES/Welcome.do.

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Q. If we continue to submit paper billings, will we be able to resubmit or adjust claims online?

A. Yes. You may submit claims through the Provider Web Portal, review or adjust any claim you have submitted (whether by paper, Electronic Data Interchange, or Web). You will need to register for web access to your provider information. Also, if you're not currently submitting claims electronically you are highly encouraged to do so. This will ensure your claims are processed quickly and you will receive faster payment.
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Q. What are the ways that providers can bill with the new MMIS?

A. There will be three ways a provider will be able to submit claims, by paper, Electronic Data Interchange, or through the MMIS Provider Web Portal.

Q. Will the new system be faster?

A. Like today, the MMIS will adjudicate claims according to a fixed weekly payment cycle. Like EDI claims, Web Portal claims bypass some of the clerical steps required for paper claims processing, which allows for faster entry of claims into the MMIS.

Q: I had heard that Electronic Data Systems (EDS) was the new MMIS vendor. Is that not true?

A. Electronic Data Systems (EDS) was purchased by Hewlett Packard. The organization is now known as Hewlett Packard Enterprise Services.

Q: Will I be able to use the current ACS software WINASAP2003?

A. HP Enterprise Services provides free EDI transmission software called Provider Electronic Solutions (PES). HP Enterprise Services will no longer accept or support the current ACS software known as WINASAP2003. Providers need to be sure that they have purchased their own EDI software or download a free copy of PES before go live to use for EDI transmission. Providers can also request a copy of PES and PES training by mail once the EDI Services Team is operational (tentatively scheduled for Spring 2010 timeframe).

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